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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

| Quarter: January - March | Yea | r:2009 | 11. |
|---|---|--------------------------------|--------------|
| NOS Communications, Inc. (Company Name) | | Joseph T. Koppy, CEO (Signatur | |
| 4380 Boulder Highway (Street/P.O. Box #) | Las Vegas, NV 89121 (City, State, Zip Code) | | |
| | January 2009 | February 2009 | March 2009 |
| Number of Customer Access Lines Trouble Reports / Access Line (%) Customer Out of Service Clearing Times (%) New Installs Completed within 5 Days (%) Commitments Fulfilled (%) | 8 | 7 | 7 |
| | Same as ILEC | Same as ILEC | Same as ILEC |
| | Same as ILEC | Same as ILEC | Same as ILEC |
| | Same as ILEC | Same as ILEC | Same as ILEC |
| | Same as ILEC | Same as ILEC | Same as ILEC |
| Comments / Explanations: | | | |

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